

## **ORDERING/REFERRING/PRESCRIBING (ORP) PROVIDERS**

### **PURPOSE**

This policy explains North Dakota Medicaid requirements for an ordering/referring/prescribing (ORP) provider National Provider Identifier (NPI) on professional claims. 42 CFR §455.440 requires state Medicaid programs to ensure claims for payment for items and services that were ordered or referred contain the NPI of the physician or other professional who ordered or referred such items or services.

### **APPLICABILITY**

The policy applies to the following services and provider types. The types of services/items identified are services where federal and/or state regulations require orders, referrals, or prescriptions for a North Dakota Medicaid member to receive an item or service.

### **Services**

- Behavioral Health Rehabilitative Services including:
  - Behavioral Intervention
  - Individual and Group Counseling
  - Intensive in-home for Children
  - Nursing Assessment and Evaluation
  - Skills Integration
  - Skills Restoration
- Diagnostic services including:
  - Audiologic Function Tests
  - Diagnostic and Screening Laboratory Services
  - Diagnostic and Screening Radiology and Imaging Services
  - Echocardiograms
  - Electrocardiograms
  - Electronic Analysis or Interrogation of implanted devices
  - Neurodiagnostic Services (EEG, VEP, EMG, Polysomnography)
  - Pulmonary Function Studies / Testing
  - Psychological and Neuro-psychological Testing
- Eyeglasses frames, lenses, and contacts
- Durable Medical Equipment and Supplies
- Hearing Aids
- Occupational Therapy Services
- Physical Therapy Services

- Physician Administered Drugs (any drug administered in the clinic setting)
- Preventive Services including:
  - Immunizations
  - Preventive Evaluation and Management Services
    - Well-Child visits
    - Adult preventive exams
  - Counseling for Risk Factor Reduction
    - Tobacco Cessation
- Prosthetics
- Speech Therapy Services

### **Allowable ORP Providers**

The following provider types may be listed as the ORP provider on the claim if their scope of practice allows for the order/referral/prescription. ORP providers must be enrolled with ND Medicaid.

- Physicians
- Physician Assistants
- Advanced Practice Registered Nurses
- Psychologists
- Licensed Clinical Social Workers
- Licensed Marriage and Family Therapists
- Licensed Professional Counselors and Licensed Professional Clinical Counselors
- Dentists
- Optometrists
- Chiropractors
- Occupational Therapists
- Physical Therapists
- Speech Language Pathologists
- Audiologists
- Podiatrists
- Pharmacists

Local public health units may list their medical director or the provider who oversees their standing orders on the claim. ORP providers must be enrolled with ND Medicaid.

For school-based Individualized Education Program (IEP) services, while a student's IEP may serve as the prescription or referral, an enrolled provider with the authority to order

the specified services must be identified as the ordering/referring provider (ORP) using their NPI on the claims submitted to Medicaid for those services consistent with 42 CFR § 455.410 and 455.440. The enrolled provider may be a member of the student’s IEP team.

**BILLING AND REIMBURSEMENT**

ORP provider information must be submitted at the claim line level.

Electronic claims: Reference the table below and Companion Guide at <https://www.hhs.nd.gov/healthcare/medicaid/provider/edi> (ND Companion Guide 837P – Health Care Claim: Professional).

<b>Loop ID</b>	<b>Reference</b>	<b>Name</b>	<b>Codes</b>	<b>Notes</b>
2420E	NM1	Ordering Provider Name		This loop and segment are required for the services listed above.
2420E	NM109	Identification Code		Enter the Ordering Provider’s NPI
2420E	REF	Ordering Provider Secondary Identification		This loop and segment is highly recommended to include if the ND Medicaid ID is available.
2420E	REF01	Reference Identification Qualifier	G2	
2420E	REF02	Reference Identification		Enter Ordering Provider’s ND Medicaid ID
2420F	NM1	Referring Provider Name		This loop and segment are required for the services listed above.
2420F	NM101	Entity Identifier Code	DN	
2420F	NM109	Identification Code		Enter the Referring Provider’s NPI

2420F	REF	Ordering Provider Secondary Identification		This loop and segment is highly recommended to include if the ND Medicaid ID is available.
2420F	REF01	Reference Identification Qualifier	G2	
2420F	REF02	Reference Identification		Enter Referring Provider's ND Medicaid ID

Web portal claims: Instructions for submitting claims that including an ORP provider are on page 12 of [this document](#).

Paper claims: Box 17 is the name of the ORP provider; 17b is the NPI of the ORP provider. A qualifier is required in box 17 to identify if the provider is the referring or ordering. Qualifier DN is used for referring; DK is used for ordering.

**FAQS**

Q: What steps should ORP providers take if they are not yet enrolled with ND Medicaid?

A: Provider enrollment information and forms are located at <https://www.hhs.nd.gov/healthcare/medicaid/provider/enrollment-information>. If you need assistance with provider enrollment, reach out to [NDMedicaidEnrollment@noridian.com](mailto:NDMedicaidEnrollment@noridian.com) or (701) 277-6999.

Q: Can a provider be listed as the ORP provider when they are also listed as the rendering provider?

A: Yes, in some situations. If the rendering provider is also the ORP provider, they must be listed in both places on the claim. In all cases, providers must follow the scope of practice for their licensure and only provide allowable orders, referrals, or prescriptions.

- Example: pediatrician is listed as both the ORP and rendering provider for a well-child visit.
- Example: Clinic-based providers ordering labs or x-rays where the technical portion of the x-ray or lab will be billed under the ORP provider's NPI.

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- Example: Psychological testing if the diagnostic interview determined that testing is needed.